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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Daniel H. Abelow

Serial No.: 08/243,638

Filed : May 16, 1994

Title : CUSTOMER-BASED PRODUCT DESIGN MODULE

Art Unit: 2411

Examiner: T. Yount

Commissioner of Patents and Trademarks
Washington, DC 20231RESPONSE TO ACTION DATED MAY 17, 1996

Please amend the claims as follows:

1. (Amended) A system for use with a product,
comprising
a user interface which is associated with the product
and enables local bi-directional communication, between a user of
the product and the product, of local information concerning use
of the product,
a triggering mechanism arranged to trigger interactive
collection of information from a user via the user interface, at
times that are based on the local information concerning use of
the product,
product information which is related to the local
information and is communicated between the product and a remote
party other than the user, and
means [for] for taking action with respect to the
product or the user interface based on the product information.

3. (Amended) The system of claim 1 further comprising

Date of Deposit 11-18-96

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